

**STATEMENT OF FINANCIAL OPERATIONS AND BUSINESS OF THE DEPARTMENT  
FOR THE YEAR ENDED 31st MARCH, 1935.**

**RECEIPTS AND PAYMENTS.**

The receipts and payments of the Department for the financial year 1934-35 are shown in the following account:—

<i>Receipts.</i>			<i>Payments.</i>		
£	s.	d.	£	s.	d.
To Balance forward .. .. .			36,954	7	11½
Postages .. .. .	937,041	9	0		
Money-order and postal-note commission .. .. .	59,543	16	8		
Private box and bag rents and rural-delivery fees .. .. .	48,327	12	5		
Miscellaneous receipts .. .. .	378,605	18	3		
Paid telegrams .. .. .	280,123	12	8½		
Paid tolls .. .. .	448,562	11	1		
Telephone - c h a n g e rentals .. .. .	1,190,772	16	11		
			3,342,977	17	0½
			£3,379,932	5	0
			£	s.	d.
To Balance brought down .. .. .			£37,378	2	11

By Salaries .. .. .	1,569,497	19	2			
Conveyance of ocean mails .. .. .	84,233	19	1			
Conveyance of inland mails .. .. .	119,246	17	8			
Conveyance of mails by rail .. .. .	79,463	8	6			
Maintenance of telegraph and telephone lines .. .. .	73,027	5	8			
Renewals and replacements .. .. .	81,863	16	4			
Motor services and work-shops .. .. .	28,318	15	5			
Miscellaneous .. .. .	262,902	0	3			
Interest on capital liability .. .. .	546,000	0	0			
				2,844,554	2	1
Paid to Consolidated Fund .. .. .				13,000	0	0
Renewal and replacement of Assets Fund (investment) .. .. .				485,000	0	0
Balance carried down .. .. .				37,378	2	11
				£3,379,932	5	0

The total cash value of the transactions of the Department, inclusive of the above, amounted to approximately £205,000,000.

**STAFF.**

The trend towards more prosperous times referred to in last year's report continued during the year, and it is gratifying to record that the Department's business further increased and that it was necessary again to add to the numerical strength of the staff. An important feature of the improvement is that more avenues of advancement have been created for deserving juniors and for message-boys. In filling the consequential vacancies the Department has been able to assist materially in the solution of the youth-unemployment problem. The figures in the table below indicate the extent of the staff changes and give some idea of the progress made. During the closing months of the year the increase in work was particularly evident in the Telephone Branch, where reduced rates for toll communications and several telephone-exchange service innovations did much to popularize the telephone and to induce more frequent use of the service by the public. This general improvement in business enabled a reversion to be made on the 2nd September to cash payment to officers for overtime worked. The system of granting equivalent time off had operated continuously since the 8th December, 1930, and the change was warmly welcomed by officers throughout the Service. The decision of Government to increase salaries by 5 per cent., as from the 1st April, 1934, also was received with gratification by officers of the Department. In common with other sections of the community, officers suffered financially during recent years, and the small increase which the country's finances permitted has been of material help to members of the staff generally. It is hoped that economic conditions will continue to improve, and that it will be possible in the near future to proceed with the general reclassification of the Service which, in ordinary course, would have taken place on the 1st April, 1934.

Officers again responded zealously to all demands made upon them during the year, and the reputation for efficiency that the Service has enjoyed in the past has been fully maintained. Conditions during the Christmas holiday season were exceptionally strenuous, long and arduous hours of duty being necessary to cope with the additional business. By cheerfully devoting their best energies to meeting the rush of business inseparable from that period, officers again earned the commendation both of the Administration and of the general public.

**COMPARATIVE RETURN OF PERSONS EMPLOYED IN THE DEPARTMENT.**

Details of the personnel of the Department on the 1st April, 1935, compared with the position on the same date last year, are as under:—

	1st April, 1934.	1st April, 1935.
Permanent Staff—		
Special .. .. .	9	10
First Division .. .. .	3,352	3,465
Second Division .. .. .	4,375	4,629
Message-boys .. .. .	674	581
	8,410	8,685
Temporary Staff .. .. .	69	91
Casual Staff .. .. .	81	97
	8,560	8,873
Non-permanent Staff—		
Country Postmasters and Telephonists .. .. .	1,677	1,658
Postmasters who are Railway officers .. .. .	86	86
	10,323	10,617